



Privacy Policy

1. Information We Collect

We collect personal information from users through request forms on our website. This information may include:

- Name
- Email
- Address
- Phone number

2. How We Use Your Information

We collect personal data to facilitate customer contact, services, and customer service. Additionally, we may use this information for marketing purposes, such as sending newsletters, special offers, and service updates. Users may opt out of marketing communications at any time. We do not sell or share personal information with third parties.

3. Data Safety and Security

We take the security of your personal data seriously. We implement SSL encryption, firewall protection at the hosting level, and other security measures to protect your information from unauthorized access, disclosure, or misuse.

4. Sharing and Selling of Personal Information

We do not sell, rent, or share personal information with third parties.

5. Use of Cookies and Tracking

We do not use cookies or tracking technologies to collect user data.

6. User Rights Over Their Personal Data

Users have the right to request access, correction, or deletion of their personal data. If you wish to exercise these rights, please contact us using the information provided below.

7. Data Retention Policy

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, unless a longer retention period is required by law.

8. SMS Communications

By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from Genuine Electric LLC. This includes SMS messages for customer care. Message frequency varies. Message and data rates may apply. Reply HELP for help. Reply STOP to any message to opt out.

9. Contact Information

If you have any questions or concerns about this privacy policy, please contact us at:

Genuine Electric

2449 Westland Way Acworth, GA 30102

678-427-9256

info@genuine-electric.com

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